

Stay on track with LBM Helpdesk.

Personalized phone and email support for Epicor®
BisTrack hosted and on-premises environments

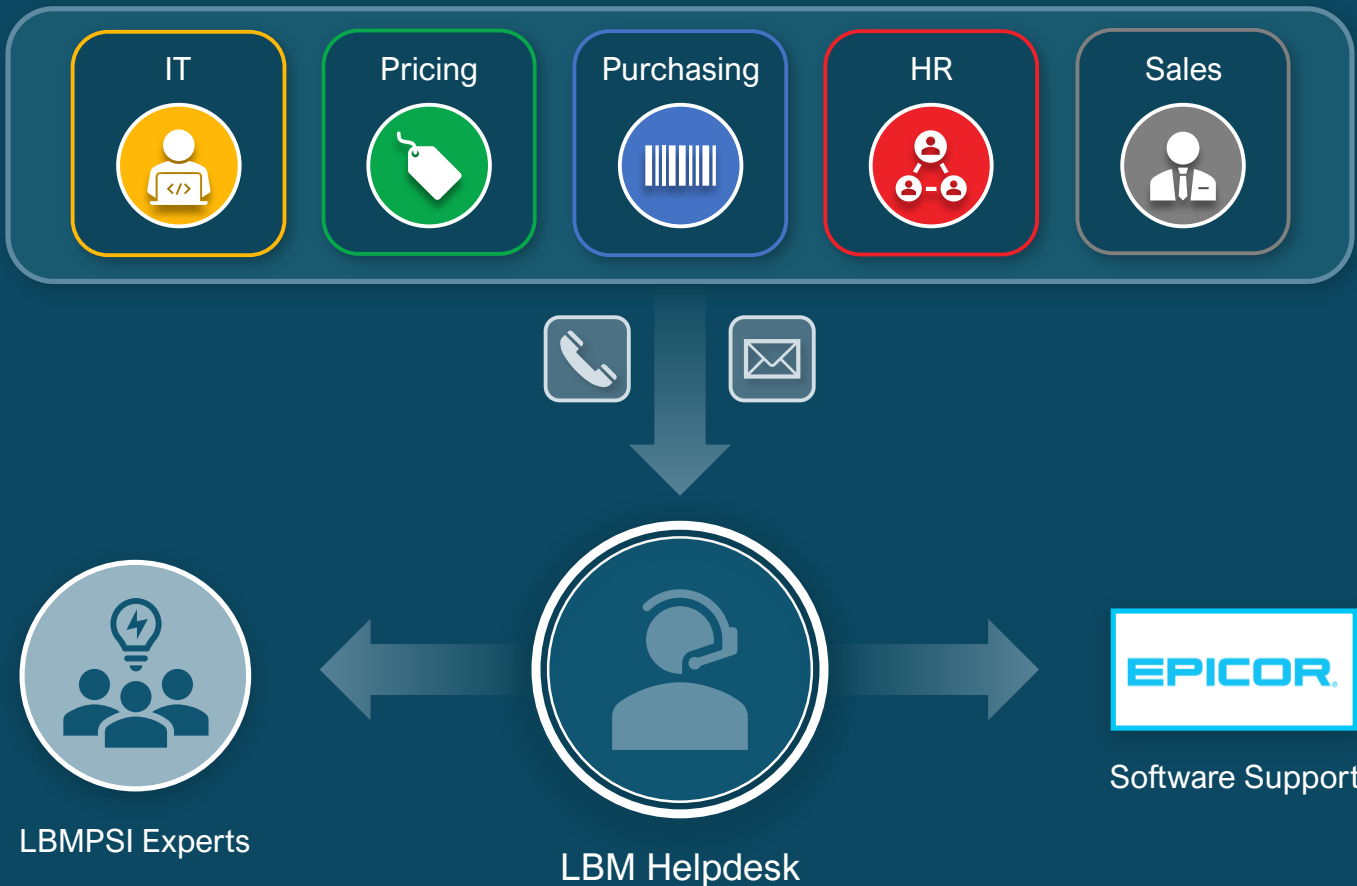
LBM Helpdesk provides quick solutions to common
service requests raised by BisTrack users*



**Business Intelligence and Consultancy services are outside the scope of LBM Helpdesk.*

LBM Helpdesk Process

LBM Helpdesk acts as a central point of contact for departments across your organization. We work closely with all stakeholders, including Epicor® Support, to provide BisTrack users with a streamlined process for day-to-day issues.



LBM Helpdesk provides one-stop, personalized support for service requests raised by IT and lines of business. Our team of experts is available by phone or email to respond quickly to user needs. We also create and manage cases with Epicor Support as required.

Support is provided primarily during regular office hours. Off-hours support (evenings, weekends) is available for critical issues.

To learn more, please contact us at info@lbmpartnerservices.com